

If... Your card is lost or stolen, or you are a victim of identity theft or fraud... Please contact us immediately:

| ATM Debit Card | ATM Debit Card Cancelation Hotline Service – 24 h | MasterCard® credit card offered in relationship with Collabria Financial | MasterCard® credit card offered by CUETS Financial* | Credit Bureau |
|--------------------------------|---|--|---|--------------------------|
| Please call | An automated 24 h service is available to | CURRENT CARDHOLDERS | CURRENT | Request a copy of your |
| St. Stanislaus – St. Casimir's | you to cancel your debit card in the | 24/7 Cardholder Service | CARDHOLDERS* | credit bureau report and |
| Polish Parishes Credit Union | event it is lost, stolen or compromised. | Canada and U.S.: 1.855.341.4643 | 24/7 Cardholder Service | review for anything that |
| | | International Collect: 1.647.252.9564 | Tel.: 1-800-561-7849 | isn't yours. |
| Toll Free: 1.855.765.2822 | Toll Free: 1-866-758-5678 | | | |
| or | Local: (905) 461-2116 | www.collabriacreditcards.ca | | Equifax Canada: |
| Tel. 416-537-2181 | | | www.cucardsonline.com | Tel. 1-800-871-3250 |
| (during business hours) | Before you place the call, please | | | (8 a.m. to Midnight (ET) |
| | have YOUR DEBIT CARD NUMBER | | *We would like to inform | 7 days a week) |
| www.polcu.com | accessible. | | that effective August 1st, | <u>www.equifax.ca</u> |
| | This number is the one on the front of your debit card. | | 2018 the relationship | |
| | oj your debit cara. | | between our Credit Union | TransUnion Canada: |
| | In the event of a missing card, you should | | and CUETS Financial has | Tel. 1-800-663-9980 |
| | record your card number and keep it in a | | ended. Our Credit Union no | (8:00 a.m8:00 p.m. (ET); |
| | safe place. However, never store your | | longer provides service for your CUETS Financial | Monday to Friday) |
| | card number in the same location as your | | Mastercard® credit card | www.transunion.ca |
| | PIN (Personal Identification Number). | | Account. | |
| | | | To continue to manage your | |
| | Also have a pen and paper handy to | | Account, you can visit | |
| | record the reference number you | | www.cucardsonline.com | |
| | will be given at the conclusion of the | | and click on the "New User/Enrol Now" link. | |
| | hotline phone call. | | You can contact CUETS | |
| | | | directly at | |
| | It is also very important that you notify | | Tel.: 1-800-561-7849 | |
| | the St. Stanislaus – St. Casimir's Polish | | (24 hours a day, seven days | |
| | Parishes Credit Union at your earliest | | a week). | |
| | convenience to arrange for a | | | |
| | replacement card. | | | |